



SHOP & PLAY (8 MARCH TO 14 APRIL 2024)

TERMS & CONDITIONS

1) SPIN & WIN \$10 SHOPPING E-VOUCHER WITH \$120 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Maximum of THREE (3) same-day combined receipts for redemption.
- c. Members will need to present receipt at B1, United Square Customer Service Counter for redemption.
- d. Limited to one (1) redemption per member per day, regardless of total amount spent.
- e. Limited to the first 1,700 redemptions. While stocks last.
- f. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.

2) REDEEM A KIDS' WORKSHOP E-PASS WITH \$60 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Maximum of TWO (2) same-day combined receipts for redemption.
- c. Members will need to present receipt at B1, United Square Customer Service Counter for redemption.
- d. Limited to TWO (2) redemption per member per day, regardless of total amount spent.
- e. Limited to the first 1,050 redemptions. While stocks last.
- f. Receipts used for this redemption tier cannot be used for redemption of other tiers. Separate receipts are required to qualify for other redemption tiers.

How to claim your Spin & Win:

- a. Prizes must be redeemed on the same day upon receiving the Spin & Win chance.
- b. United Square, as well as United Square's partners and/or sponsors for the Spin & Win (if applicable), shall not be held liable for any loss (including, without limitation, indirect or consequential loss), damage,

personal injury, or death associated with the Spin & Win or any prize, except for any liability that cannot be excluded by law (in which case, the liability is limited to the minimum allowable by law).

- c. If applicable, any warranty claims related to a prize should be directed to the respective manufacturer. This Spin & Win is not subject to any representations, warranties, terms, or conditions that are not expressly stated in these terms and conditions, except as prohibited by law. This includes the exclusion of all implied warranties, such as satisfactory quality, merchantability, or fitness for a specific purpose, concerning the prizes.
- d. E-Vouchers and POPPoints will be instantly credited to the member's account.
- e. All prizes are non-transferable/exchangeable for cash or refundable and cannot be replaced if lost, damaged, or expired. The Management assumes no responsibility for any tax or other liability arising from the prize winnings. Prizes are subject to availability, and United Square reserves the right to substitute any prize with a comparable one of equal or greater value, subject to applicable law.
- f. The Management retains the right, at any time in its sole and absolute discretion, to substitute, withdraw, add to, or alter any of the prizes offered without notice to the participants.

OTHER GENERAL TERMS & CONDITIONS

- a. This promotion is valid from 8 March to 14 April 2024.
- b. If you are yet a U-POPP member, you can register to be a U-POPP member via the website (www.upopp.com.sg) or via the U-POPP Mobile App. Registration is free.
- c. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
- d. All redemption has to be made in person on the same day of purchase over at Basement 1, United Square Customer Service Counter. Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent unless otherwise stated.
- e. Only one enrichment centre's and one medical or dental's receipt will be accepted as a fixed amount of \$50 for redemption per member per day.
- f. Receipts can only be used once for one redemption per tier, per day. Separate receipts are required to qualify for other redemption tiers. Unless otherwise stated.
- g. Redemption of Gifts with Purchase are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
- h. Redemptions are available at B1, Customer Service Counter between 10am to 9.30pm daily. Receipts obtained after 9pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.
- i. For redemption of promotional items, retail staff/ promoter working at United Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
- j. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
- k. U-POPP members must redeem POPPoints and Gifts with Purchase in person. Receipts should be issued from the member's own purchases. If any members are found using receipts other than their own purchases to accumulate POPPoints, the Management reserves the right to reject redemptions.

Receipts

Only original receipts are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions.

Transaction receipts that we do NOT accept.

- a. Purchase of UOL gift cards
- b. Purchase of Store's Shopping Voucher

- c. Purchase of Tobacco products
- d. Payment of phone bills, phone cards, parking coupons
- e. AXS Station, ATMs, Cash card top-ups and stored value cards top-up transaction
- f. Banks
- g. Atrium vendors/ pushcart vendors

POPPoints & E-Vouchers

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the gifts with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

Acceptance of Promotion Rules and Regulations

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (i.e. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

Accuracy of Information

All information, promotion details and mechanics are correct at the time of print, and are subject to change without prior notice.