

TERMS & CONDITIONS



1. REDEEM \$5 UOL E-VOUCHER WITH \$30 SPENT

How to qualify:

- a. This promotion is valid from 6 August to 31 August 2021 and is exclusive for U-POPP members only. Non-members can sign up to be a member for free. Download the U-POPP Mobile App to register.
- b. A maximum of one (1) receipt with a minimum spending of \$30 is required to qualify for redemption. This promotion excludes receipts from F&B outlets, supermarkets & enrichment centres. Visit www.unitedsquare.com.sg to check out the stores listed in the mentioned categories.
- c. \$5 UOL e-Voucher will be awarded automatically into members' U-POPP e-wallet once the receipt is approved. Receipt submission will be processed within 5 working days.
- d. Only printed receipts from "Beauty, Health & Wellness, Leisure & Entertainment, Services & Shopping" trade categories (as stated on www.unitedsquare.com.sg) in United Square will be accepted and qualify for redemption.
- e. Receipts that submitted for this redemption tier cannot be resubmitted to qualify for other redemption tiers. Separate receipts are required to qualify for other redemption tiers.
- f. Limited to one (1) redemption per member per tier per day, regardless of total amount spent.
- g. Limited to the first 1,000 redemptions. While stocks last.
- h. Submission can be done solely via U-POPP Mobile App by 11:59pm on the next day after the issuance to qualify.

Other Terms & Conditions:

- By participating in this Promotion, the U-POPP Member acknowledges and agrees to the Terms and Conditions of the Promotion including the Terms and Conditions set for the usage of the e-voucher.
- The value of each e-Voucher is denominated in Singapore currency.
- \$5 UOL e-Voucher can be utilized using the U-POPP Mobile App at participating stores at United Square. Please check www.unitedsquare.com.sg for stores that accepts UOL e-vouchers.

2. FLASH DEAL ON U-POPP MOBILE APP

Exchange 500 POPPoints for a \$10 UOL e-Voucher via the U-POPP Mobile App.

How to qualify:

- a. This promotion is valid from 26 July to 31 August 2021 and is exclusive for U-POPP members only. Non-members can sign up to be a member for free. Download the U-POPP Mobile App to register.
- b. Members must have sufficient POPPoints in their account to redeem the \$10 UOL e-Voucher.
- c. Redemption must be made via U-POPP Mobile App, under Rewards Catalogue.
- d. Redemption of UOL e-Voucher is limited to the first 25 downloads per day, unless otherwise stated. While stocks last. Limited to 1 redemption per member per day.
- e. E-Voucher is non-refundable, non-transferrable and non-exchangeable for cash. There will be no refunds of POPPoints upon redemption.

Other Terms & Conditions:

- By participating in this Promotion, the U-POPP Member acknowledges and agrees to the Terms and Conditions of the Promotion including the Terms and Conditions set for the usage of the e-voucher.
- The value of each e-Voucher is denominated in Singapore currency.

Use of e-Voucher at Participating Fashion Outlets:

- E-Voucher(s) is only valid for use at participating fashion outlets at United Square. Please check <http://bit.ly/usqflashdeal> for stores that accepts UOL e-vouchers.
- E-Voucher(s) can be stacked, there is no limit to the usage of redeemed e-Voucher(s) at any one point when used at a participating fashion outlets; and members can use the e-Voucher(s) by scanning the QR code at the participating fashion outlets or keying in the Merchant Code.
- In the case where the e-Voucher(s) is tendered as part payment for goods and services exceeding the value of the goods and services, the Member will be required to top up the difference with cash.
- There shall be no refunds should the e-Voucher be tendered as payment for goods and services below the value of the denomination stated.
- E-Voucher will expire on 30 September and cannot be extended. Once redemption of POPPoints for the e-Voucher(s) is made, it is non-reversible and non-refundable. Upon expiry, e-Voucher(s) will automatically be forfeited without compensation to the Member.

3. GRABFOOD PROMO

Get **\$3 off \$15 purchase or \$5 off \$30 purchase** from selected United Square GrabFood merchants via Grab Mobile App.

Enter promo code upon checkout:

- "USQ3" to get \$3 off 15 purchase
- "USQ5" to get \$5 off \$30 purchase.

How to qualify:

- a. Promo code is applicable for use only for orders made via GrabFood Mobile App at F&B merchants who have a physical store at United Square.
- b. Limited to a maximum of three (3) redemptions per Grab account.
- c. Promo code is valid for use daily only via the Grab Mobile App and on a first-come, first-served basis, while stocks last.
- d. Promotion is not valid in conjunction with other promotions, vouchers or promo codes, unless otherwise stated.

OTHER GENERAL TERMS & CONDITIONS

1. Staff and management of UOL Group Limited, retail tenants, employees, promoters and their families are not eligible to participate in any Lucky Draw.
2. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
3. For redemption of promotional items, staff/ promoter working at United Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
 - a) All redemption has to be made in person on the same day of purchase over at Customer Service Counter only. Shoppers are required to be present and provide a valid mobile number for redemption regardless of whether you are a UPOPP member to redeem items.
 - b) Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent.
 - c) United Square Concierge is open daily from 10.30am to 8pm. Redemption of physical premiums would be made at Concierge Counter, Level 1. Last redemption would be at 7:45pm. Receipts obtained after 7.45pm can be redeemed on the following day only.
 - d) Redemption of gifts with purchase are on a while stocks last.
 - e) Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.
 - f) Receipts submitted for various redemption tier cannot be resubmitted to qualify for other redemption tiers. Separate receipts are required to qualify for other redemption tiers.
 - g) You will need to be a U-POPP member to redeem POPPoints.
 - h) If you are yet a U-POPP member, you can register to be a U-POPP member via the website (www.upopp.com.sg) or via the U-POPP Mobile App. Registration is free.
 - i) You can download the U-POPP Mobile App to check on your POPPoints and e-Vouchers in your U-POPP account.
 - j) Submission of receipts to redeem POPPoints must be done by 11:59pm on the next day after the receipt issuance via U-POPP Mobile App. Receipts submitted after 11:59pm will not be accepted.

Receipts

1. Only original receipts with full payment are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions.
2. Transaction receipts that we do NOT accept.
 - a. Purchase of UOL gift cards
 - b. Purchase of Store's Shopping Voucher
 - c. Purchase of Alcohol and Tobacco products.
 - d. Payment of phone bills, phone cards, parking coupons
 - e. AXS Station, ATMs, Cash card top-ups
 - f. Money changer
 - g. Banks
 - h. Pushcarts
 - i. Non-tenant atrium vendors
 - j. Medical receipts (Dental/ clinic/ TCM)

POPPoints & E-Vouchers

POPPoints & E-Vouchers are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints & E-Vouchers accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the gifts with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

Acceptance of promotion rules and regulations

When you register or submit your receipts to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (i.e. Mobile Number) and other contact details to manage inventory control for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand its market and provide information on upcoming events, activities and promotions.

Accuracy of information

All information, event details and mechanics are correct at the time of print, and are subject to change without prior notice.