



FUN AT UNITED SQUARE (10 MARCH – 2 APRIL 2023)

GENERAL TERMS & CONDITIONS

1) REDEEM A KID'S WORKSHOP E-PASS WITH \$80 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Maximum of Two (2) same-day receipt with a minimum spending of \$80 is required to qualify for redemption.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent.
- d. Members will need to present receipt at Level 1, United Square Customer Service Counter for workshop registration.
- e. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- f. E-Pass will be credited instantly to member's account.
- g. E-Pass will be forfeited if they are not used by the stated expiry date
- h. While stocks last.

How to redeem:

- a. Kids' Workshops will be held at Smigy's DIY Area (#01-18) from 10 March to 2 April 2023 daily.
- b. Present your e-Pass at Smigy's DIY Area (#01-18) to participate.

- c. Workshop is based on a first-come-first serve basis. No reservation will be entertained.
- d. Children aged 6 years and below should be supervised by a parent/ guardian to ensure the safety of their children and/or wards during any activities.
- e. By entering the premises, you consent that any images, audio (including voices) and video footages, interviews, and/ or likeness (“Materials”) taken may be used for publicity purposes.
- f. By participating in these activities, you shall not hold the organizers, their appointed agency or staff responsible for any mishap or injury whatsoever that may occur in the course of, or as a result of his/her participation in the event. All participants are required to sign an indemnity form before entry.
- g. United Square’s Management and/or the Organizer reserves the right to deny entry at their discretion if one is deemed unfit or unsuitable to participate.
- h. Other terms & conditions apply. The Management reserves the right to amend the terms & conditions without prior notice.

2) REDEEM UOL \$10 E-VOUCHER WITH \$120 SPENT

How to qualify:

- a. Exclusively for U-POPP members only.
- b. Maximum of three (3) same-day receipt with a minimum spending of \$120 is required to qualify for redemption.
- c. Limited to one (1) redemption per member per day, regardless of total amount spent.
- d. Members will need to present receipt at Level 1, United Square Customer Service Counter for redemption.
- e. Receipts used for this redemption tier cannot be used for other tiers. Separate receipts are required to qualify for other redemption tiers.
- f. E-Voucher will be credited instantly to member’s account.
- g. E-Voucher voucher will be forfeited if they are not used by the stated expiry date.
- h. While stocks last.

OTHER GENERAL TERMS & CONDITIONS

- a. This promotion is valid from 10 March to 2 April 2023
- b. If you are yet a U-POPP member, you can register to be a U-POPP member via the website (www.upopp.com.sg) or via the U-POPP Mobile App. Registration is free.
- c. Members are required to be present and provide a valid mobile number to redeem gifts with purchase.
- d. All redemption has to be made in person on the same day of purchase over at Level 1 United Square Customer Service Counter. Redemption is limited to one (1) redemption per tier, per member per day, regardless of total amount spent. Unless otherwise stated.
- e. Only one enrichment centre and one medical or dental’s receipt will be accepted as a fixed amount of \$50 for redemption per member per day.
- f. Receipts can only be used once for one redemption per tier, per day. Separate receipts are required to qualify for other redemption tiers. Unless otherwise stated.
- g. Redemption of Gifts with Purchase are on a while stocks last basis. Upon redemption, there will not be any refund allowed for items redeemed. The redemption item may be replaced with one of similar value.

- h. Redemptions are available at Level 1, Customer Service Counter between 10am to 9.30pm daily. Receipts obtained after 9pm & before counter's operating hours can be redeemed on the following day, subject to availability of gift with purchase while stocks last.
- i. For redemption of promotional items, retail staff/ promoter working at United Square would need to produce proof of purchase in person and be present with the physical item and original receipt(s).
- j. Staff/ promoter working in any UOL malls are not allowed to use own store's receipt to participate in any promotions.
- k. U-POPP members are to redeem POPPoints and Gift with Purchase in person. Receipts should be issued from member's own purchases. Should any members be found using receipts other than their own purchases to accumulate POPPoints and / or redeem Gift with Purchase, the Management reserve the right to reject redemptions.
- l. If Gift with Purchase has been redeemed, the same receipt cannot be used to accumulate POPPoints for another account.

Receipts

Only original receipts with full payment are accepted based on the net total amount reflected on the receipt. NETS/ credit card slips/ duplicate/ handwritten/ third party receipts (i.e. receipts that are not from any Participating Merchant) will not be accepted. Receipts from any mobile payment platforms/applications (e.g. FavePay, GrabPay) will not be accepted. Receipts cannot be reused for other promotions. Enrichment centre's receipt will be accepted as a fixed amount of \$50 for redemption per member per day.

Transaction receipts that we do NOT accept.

- a. Purchase of UOL gift cards
- b. Purchase of Store's Shopping Voucher
- c. Purchase of Tobacco products
- d. Payment of phone bills, phone cards, parking coupons
- e. AXS Station, ATMs, Cash card top-ups and stored value cards top-up transaction
- f. Banks
- g. Atrium vendors/ pushcart vendors

POPPoints & E-Vouchers

POPPoints are awarded based on the TOTAL amount printed on participating merchants' receipts. POPPoints accorded cannot be transferred, exchanged for cash or kind and extended beyond its validity. Sometimes due to unforeseen circumstances, we may substitute the gifts with others of equivalent value. Please be aware though that, despite our best efforts, we may not be able to provide notification on the substitution beforehand.

Acceptance of Promotion Rules and Regulations

When you register or submit your receipts / entries to us, you agree to the rules and regulations of our promotion. In the event that we could not come to a mutually agreeable decision, we seek your understanding that we reserve the right to make the final decision.

Use of Your Information

Your privacy is important to us and we would like to inform you that we are collecting personal identification (ie. Mobile Number) and contact details to manage inventory control and for audit purposes (vouchers and gifts), contact winners for the collection of prizes, conduct member surveys to better understand our market and provide information on upcoming events, activities and promotions.

Accuracy of Information

All information, promotion details and mechanics are correct at the time of print, and are subject to change without prior notice.